

ADDENDUM #6 January 4, 2024

TO: ALL POTENTIAL SUBMITTERS

FROM: Nina Alexander, Buncombe County Procurement Agent

SUBJECT: ADDENDUM #6 Payment Card Processing

The following changes, revisions, additions, and/or clarifications to the plans and/or specifications are hereby made a part of the original documents.

Addendum # 6

This addendum is to add additional merchant statements for clarification.

Documents Attached:

Occupancy Tax documents:

• Web Absorbed fees: INV001404378

• Service Fee Detail Report

Permits:

POS Absorbed: INV0011404376Web Absorbed: INV0011404264

Tax:

IVR Absorbed: INV0011404302
IVR Service Fee Detail Report
POS Absorbed: INV0011404250
Web Absorbed: INV0011404207

• Service Fee Detail Report



PREPARED BY

CSG Forte Payments, Inc.

2121 Providence Dr. Suite 151 Fort Worth, TX 76106 PREPARED FOR

Buncombe County Occupancy Tax Web

200 College Street Asheville, NC 28801 INVOICE 0011404378 11/30/2023

Merchant ID: 200423

QTY	ITEM	DESCRIPTION	UNIT PRICE	AMOUNT
186	ACHD	ACH Debit Transaction	0.30	\$55.80
180	ATMV	Forte Verify Transaction	0.27	\$48.60
4	ACHDR	ACH Debit Reject	2.00	\$8.00

INVOICE NOTES

Your account will be debited on the 10th.

If you have questions or need to make changes to your merchant account, please visit our support portal at https://support.forte.net to submit a ticket. Bank change requests can be accessed in the "Merchant Resources" section of the portal.

If your company has a debit filter or block on the bank account used for funding or billing, please be sure all company IDs are added. Visit www.forte.net/filter for a complete listing of company IDs.

Shipping Fee: \$0.00

Late Fee: \$0.00

Tax: \$0.00

TOTAL: \$112.40
AMOUNT PAID: \$0.00

BALANCE DUE: \$112.40

Parameters Used
200423
BUNCOMBE CO OCCUPANCY TAX WEB

Service Fee Detail Report

November 1, 2023 to November 30, 2023

Overall Summary

	EChecks	MC/VISA	Amex	Discover	Other CC	Total CC	Sub Total	Serv Fees	Total Funded
Debit (Sales)	\$3,155,012.35	\$23,946.78	\$0.00	\$0.00	\$0.00	\$23,946.78	\$3,178,959.13	\$575.34	\$3,178,959.13
Credits (Refunds)	(\$6,310.03)	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	(\$6,310.03)	\$0.00	(\$6,310.03)
Returns:	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Chargebacks:	(\$579.15)	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	(\$579.15)	\$0.00	(\$579.15)
UnChargebacks:	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Net:	\$3,148,123.17	\$23,946.78	\$0.00	\$0.00	\$0.00	\$23,946.78	\$3,172,069.95	\$575.34	\$3,172,069.95



PREPARED BY

CSG Forte Payments, Inc.

2121 Providence Dr. Suite 151 Fort Worth, TX 76106 PREPARED FOR

BUNCOMBE COUNTY PERMITS POS

30 VALLEY STREET
ASHEVILLE, NC 28801

INVOICE 0011404376 11/30/2023

Merchant ID: 179112

QTY	ITEM	DESCRIPTION	UNIT PRICE	AMOUNT
226	CCPItem	Credit Card Processing - Transaction Per Item	0.19	\$42.94
1	CCPBPS	Credit Card Processing - Basis Points (\$67,291.00 Visa/MC/Disc processed @ 0.15%)	100.94	\$100.94
1	CCPAMEX	Credit Card Processing - American Express (\$4,041.00 AMEX processed @ 2.15%)	86.88	\$86.88
1	CCPInt	Credit Card Processing - Interchange	887.41	\$887.41
1	CCPDA	Credit Card Processing - Dues and Assessments	128.49	\$128.49

INVOICE NOTES

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Subtotal: \$1,246.66

Shipping Fee: \$0.00

Late Fee: \$0.00

Tax: \$0.00

TOTAL: \$1,246.66 **AMOUNT PAID:** \$0.00

BALANCE DUE: \$1,246.66



PREPARED BY

CSG Forte Payments, Inc.

2121 Providence Dr. Suite 151 Fort Worth, TX 76106 PREPARED FOR

Buncombe County Permits

30 Valley Street Asheville, NC 28801 INVOICE 0011404264 11/30/2023

Merchant ID: 207331

QTY	ITEM	DESCRIPTION	UNIT PRICE	AMOUNT
25	ACHD	ACH Debit Transaction	0.30	\$7.50
1	ACHC	ACH Credit Transaction	0.30	\$0.30
27	ATMV	Forte Verify Transaction	0.31	\$8.37
1	PGM	Gateway Monthly Fee	5.00	\$5.00
737	CCPItem	Credit Card Processing - Transaction Per Item	0.19	\$140.03
1	CCPBPS	Credit Card Processing - Basis Points (\$185,142.00 Visa/MC/Disc processed @ 0.20%)	370.28	\$370.28
1	CCPInt	Credit Card Processing - Interchange	4,286.94	\$4,286.94
1	CCPDA	Credit Card Processing - Dues and Assessments	356.61	\$356.61

INVOICE NOTES

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Subtotal: \$5,175.03

Shipping Fee: \$0.00

Late Fee: \$0.00

Tax: \$0.00

TOTAL: \$5,175.03 **AMOUNT PAID:** \$0.00

BALANCE DUE: \$5,175.03



PREPARED BY

CSG Forte Payments, Inc.

2121 Providence Dr. Suite 151

Fort Worth, TX 76106

PREPARED FOR

FORTE PAYMENTS SYSTEMS - GOV

2121 Providence Dr. Suite 151

Fort Worth, TX 76106

INVOICE 0011404302 11/30/2023

Merchant ID: 178121

QTY	ITEM	DESCRIPTION	UNIT PRICE	AMOUNT
33	ACHD	ACH Debit Transaction	0.30	\$9.90
33	ATMV	Forte Verify Transaction	0.27	\$8.91

INVOICE NOTES

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Subtotal:	\$18.81
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Late Fee: \$0.00

Tax: \$0.00

TOTAL: \$18.81

AMOUNT PAID: \$0.00

BALANCE DUE: \$18.81

Parameters Used
178121
BUNCOMBE COUNTY TAX IVR

Service Fee Detail Report

November 1, 2023 to November 30, 2023

Overall Summary

	EChecks	MC/VISA	Amex	Discover	Other CC	Total CC	Sub Total	Serv Fees	Total Funded
Debit (Sales)	\$70,191.06	\$132,225.48	\$3,569.51	\$680.58	\$0.00	\$136,475.57	\$206,666.63	\$1,900.63	\$206,666.63
Credits (Refunds)	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Returns:	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Chargebacks:	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
UnChargebacks:	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Net:	\$70,191.06	\$132,225.48	\$3,569.51	\$680.58	\$0.00	\$136,475.57	\$206,666.63	\$1,900.63	\$206,666.63



PREPARED BY

CSG Forte Payments, Inc.

2121 Providence Dr. Suite 151 Fort Worth, TX 76106 PREPARED FOR

BUNCOMBE COUNTY NC

200 COLLEGE STREET Asheville, NC 28801

INVOICE 0011404250 11/30/2023

Merchant ID: 178169

QTY	ITEM	DESCRIPTION	UNIT PRICE	AMOUNT
441	CCPItem	Credit Card Processing - Transaction Per Item	0.19	\$83.79
1	CCPBPS	Credit Card Processing - Basis Points (\$806,085.00 Visa/MC/Disc processed @ 0.15%)	1,209.13	\$1,209.13
1	CCPInt	Credit Card Processing - Interchange	11,129.29	\$11,129.29
1	CCPDA	Credit Card Processing - Dues and Assessments	1,478.82	\$1,478.82

INVOICE NOTES

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If your company has a debit filter or block on the bank account used for funding or billing, please be sure all company IDs are added. Visit www.forte.net/filter for a complete listing of company IDs.

Subtotal: \$13,	901.03
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Shipping Fee: \$0.00

Late Fee: \$0.00

Tax: \$0.00

TOTAL: \$13,901.03

AMOUNT PAID: \$0.00

BALANCE DUE: \$13,901.03



PREPARED BY

CSG Forte Payments, Inc.

2121 Providence Dr. Suite 151 Fort Worth, TX 76106 PREPARED FOR

Buncombe County Tax Web

2121 Providence Dr. Suite 151 Fort Worth, TX 76106 INVOICE 0011404207 11/30/2023 Merchant ID: 178171

QTY	ITEM	DESCRIPTION	UNIT PRICE	AMOUNT
1,326	ACHD	ACH Debit Transaction	0.30	\$397.80
3	ACHC	ACH Credit Transaction	0.30	\$0.90
1,317	ATMV	Forte Verify Transaction	0.27	\$355.59
6	ACHDR	ACH Debit Reject	2.00	\$12.00

INVOICE NOTES

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If your company has a debit filter or block on the bank account used for funding or billing, please be sure all company IDs are added. Visit www.forte.net/filter for a complete listing of company IDs.

Subtotal: \$766.29

Shipping Fee: \$0.00

Late Fee: \$0.00

Tax: \$0.00

TOTAL: \$766.29

AMOUNT PAID: \$0.00

BALANCE DUE: \$766.29

Parameters Used 178171 **BUNCOMBE COUNTY TAX WEB**

Service Fee Detail Report

November 1, 2023 to November 30, 2023

Overall Summary

	EChecks	MC/VISA	Amex	Discover	Other CC	Total CC	Sub Total	Serv Fees	Total Funded
Debit (Sales)	\$4,438,671.78	\$1,201,254.00	\$103,426.65	\$19,642.42	\$0.00	\$1,324,323.07	\$5,762,994.85	\$21,524.39	\$5,762,994.85
Credits (Refunds)	(\$2,506.07)	(\$8,594.64)	\$0.00	\$0.00	\$0.00	(\$8,594.64)	(\$11,100.71)	(\$65.10)	(\$11,100.71)
Returns:	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Chargebacks:	(\$4,881.59)	(\$153.00)	\$0.00	\$0.00	\$0.00	(\$153.00)	(\$5,034.59)	(\$4.00)	(\$5,034.59)
UnChargebacks:	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Net:	\$4,431,284.12	\$1,192,506.36	\$103,426.65	\$19,642.42	\$0.00	\$1,315,575.43	\$5,746,859.55	\$21,455.29	\$5,746,859.55

END OF ADDENDUM #6
RFP Payment Card Processing